

# YOUR PATH TO GUIDANCE SUPPORT CHOICE



## Welcome Partners!

### NHCarePath: A Resource for Finding Long Term Services and Supports (LTSS) in the Community

The NH Balancing Incentive Program team is excited to have you as a valued partner in the outreach and education campaign that will introduce NHCarePath to the public. Thank you for taking the time to learn more about NHCarePath and how you can support the federal vision of “advertising the no wrong door system, to establish it as the go-to system for community long term services and supports.”

**As valued partners, we encourage you to visit the partner’s page on our website for valuable trainings, information packets for consumers and additional resources. Visit [nhcarepath.org/partners](http://nhcarepath.org/partners).**



To get you started, we have included information on NHCarePath, the Balancing Incentive Program (BIP), as well as New Hampshire’s role in the federal vision for the No Wrong Door (NWD) system. Through an in-depth understanding of NHCarePath, BIP, and the NWD system, you can contribute to the statewide success of NHCarePath.

### Helping NH Residents Find a Path to Long Term Services and Supports

There are many paths available in New Hampshire to help people of all ages live better in their communities. NHCarePath was created to help people find and follow the right path for them. Its name, and easily identifiable logo, will appear on information describing LTSS, and as part of a statewide outreach and education campaign to help ensure that those in need of support are aware of all their options for home and community LTSS.

The Balancing Incentive Program (BIP) is a part of a larger system change effort within the NH Department of Health and Human Services (NH DHHS). The BIP award provides grant funds to rebalance Medicaid spending between institutional and community long term supports and services (LTSS). The goal of BIP is to provide persons with greater access to home and community-based services and to reduce reliance on institutional services.

The three priorities for BIP are:

- **Standardize and streamline the systems and processes that are used to determine eligibility and assess needs for LTSS**
- **Improve access to community LTSS**
- **Rebalance Medicaid spending within New Hampshire’s system of LTSS.**

### Frequently Asked Questions

#### ? What’s the purpose of the NHCarePath outreach and education campaign?

The purpose of the campaign is to advertise NH’s No Wrong Door System (NHCarePath) to help establish it as the go-to system for community LTSS. This is in accordance with the federal No Wrong Door vision.

#### ? When is the outreach and education campaign?

The campaign is scheduled to launch on May 1, 2015 and go through June 30, 2016. For updated information on the campaign, visit [nhcarepath.org/partners](http://nhcarepath.org/partners).

#### ? Does NHCarePath provide additional services for clients?

The purpose of NHCarePath is to streamline eligibility and access to LTSS. Additional services are not provided through this initiative.

#### ? What will the outreach and education materials look like?

There will be many types of outreach and education materials, such as print ads, radio, television and online advertising. For examples, visit [nhcarepath.org/partners](http://nhcarepath.org/partners).

#### ? Where can I learn more?

Visit the partner’s page on our website, [nhcarepath.org/partners](http://nhcarepath.org/partners).

### Training Resource



**An Overview of the Balancing Incentive Program**  
<http://goo.gl/dbORuO>

Learn about the Balancing Incentive Program (BIP), a federally funded program designed to provide greater access to home and community-based LTSS.

### About No Wrong Door (NWD)

The vision for the No Wrong Door (NWD) single entry process is to improve access to community LTSS by creating a standardized and streamlined application and eligibility determination process.

The NWD vision means that regardless of where a person enters the system, they will receive the same information and streamlined access to eligibility and enrollment services.

### Training Resource



**No Wrong Door - Frequently Asked Questions**  
<http://goo.gl/0z4ifJ>

This easy-to-use tool will serve as a resource for finding answers to the most frequently asked questions about NH’s No Wrong Door (NWD) system.

[nhcarepath.org/partners](http://nhcarepath.org/partners)